

**GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA**

UNSTARRED QUESTION NO:559
ANSWERED ON:17.07.2002
FUNCTIONING OF CGHS DISPENSARIES
AJAY CHAKRABORTY

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

(a) whether it is a fact that there have been complaints of unsatisfactory functioning of CGHS dispensaries in Delhi and the nexus between the chemists and the dispensary employees in the procurement of medicines for the beneficiaries;

(b) if so, the details of the complaints and action taken, if any by the Government thereon?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND FAMILY WELFARE (SHRI A. RAJA)

(a)&(b): Complaints have been received against the functioning of CGHS dispensaries in Delhi. In some cases, replies have been sent and the cases closed. However, in some cases, the complaints are under various stages of examination and as and when a final decision is taken, necessary follow-up action is taken and the complainant duly informed.